Touring Checklist: Assisted Living



When calling or visiting a prospective assisted living community, use this checklist to keep notes, compare communities, and get answers to important questions.

| General Observations | | Personal Services | |
|--|-----|---|---|
| You are greeted and feel welcome | 0 | Care and service assessments done prior to admission | 0 |
| Exits are clearly marked | 0 | Assistance with activities of daily living | 0 |
| Plenty of indoor and outdoor common areas | 0 | Additional services available if needs change | 0 |
| Areas are clean and odor-free | 0 | Outside care provider visits are coordinated | 0 |
| Residents appear engaged and happy | 0 | Meals are nutritious and appealing | 0 |
| Residents appear well-groomed | 0 | Dietary accommodations are offered | 0 |
| Bathrooms have accessibility features like handrails | 0 | Interesting on-site and off-site activities and events | 0 |
| You're comfortable with the medical-emergency procedures | 0 | Residents are enthusiastic about the activity schedule | 0 |
| Pet-friendly environment | 0 | Staff-coordinated transportation is available | 0 |
| Staffing | | Housekeeping, laundry, and linen services | 0 |
| A licensed nurse is on staff | 0 | What unique therapies or services are offered? | |
| Staff are kind and caring to residents | 0 | | |
| Staff call residents by name | 0 | | |
| Staff are tenured | 0 | Who coordinates activities (staff, residents, or both)? | ? |
| Staff appear well-groomed | 0 | | |
| Staff have experience with your specific care needs/diagnosis | 0 | | |
| You're comfortable with the staff-to-resident ratio | 0 | Finances | |
| What other certified or licensed professionals are on staff, a | ınd | Requirements for renter's insurance are clear | 0 |
| what are their hours? | | There is an appeal process for dissatisfied residents | 0 |
| | | Monthly price breakdown is clear | 0 |
| | | All additional fees are mentioned | 0 |
| Living Units | | What sort of pricing incentives, move-in specials, or | |
| Private bathroom in unit | 0 | other financial programs are available? | |
| Natural lighting is good throughout the day | 0 | | |
| Temperature is comfortable and controllable | 0 | | |
| Emergency call system you feel comfortable with | 0 | Notes: | |
| You'll receive an appropriate amount of privacy | 0 | | |
| Who will have keys to your home? | | | |
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